



Mel Takata

ESC Consultant Since: 2018

Education:

PhD, Computer Science, University of California,
Los Angeles

MS, Computer Science, University of California, Los
Angeles

BSE, Computer Engineering, University of Michigan

AREAS OF EXPERTISE: IT strategy and management, disruptive technologies, business transformation, project and organizational governance, organizational change management, business process optimization, operational efficiency

PRIVATE SECTOR EXPERIENCE: Mel spent much of his career at the intersection of business and technology in the private sector. Most recently he headed the \$20 million per year Business Transformation consulting practice for NTT DATA Americas. In that role, he had Profit and Loss responsibility and led clients through significant and often disruptive changes to their business strategy and operations. He and his team served companies across many industries including financial services, insurance, health care and entertainment.

Prior to that, Mel served as the CTO and SVP of Engineering at Digital Insight (later acquired by Intuit) and VP of Operations and Customer Service at Yodlee (an internet startup serving credit unions and midsize banks). In both roles, Mel was responsible for providing traditional business functions in innovative ways. Earlier in his career, Mel was the Director of Innovation at Citibank, where he partnered with business heads to develop, test and deploy technology-based services. Mel started his career in the aerospace industry as an engineer and team member for the Venus orbiter project.

EDUCATION AND NONPROFIT PROFESSIONAL EXPERIENCE: Mel teamed with a private foundation to create Shareology, an online professional network for K-12 teachers to leverage best practices and share curriculum, lesson plans and other teaching aids. Mel also founded a startup that deployed Bank of Kids, an online service allowing parents to provide banking services to their children.

NONPROFIT VOLUNTEER EXPERIENCE: Mel has volunteered as an AARP TaxAide Counselor.

EXAMPLES OF ESC CLIENTS: Circle of Friends

INTERESTS: Golf, snowboarding, history